

2 CARE UK LTD NEWSLETTER

Achieving success in Supporting Peoples Quality Assessment Framework

After a complete review and validation of all aspects of our service carried out by Bournemouth's Supporting People (SP), I am delighted to inform you that 2 Care UK Ltd, has achieved an overall Level B in the Government's Quality Assessment Framework (QAF), the standard for Supporting People Providers.

The SP Team who part fund the service used the QAF to assess the quality of the service provided and chart progress in "continuous improvement".

2 Care have worked very closely with the SP team over the past year to ensure our commissioners can have complete confidence in our improved service delivery.

Accordingly 2 Care have been offered a new 3 year contract by our SP team.

2 Care achieved Bs across the wide ranging QAF, making our service one of the first private providers to be awarded this overall grade. Meeting all the core objectives of the Supporting People programme to this level, helps give the vulnerable people who reside at the service, the opportunity to improve their quality of life, and progress towards greater independence within a stable environment.

As 2 Care's Managing Director I am delighted and proud that our service has been recognised for the outstanding work that it does in helping Residents develop their independence, and continue to fulfil their potential. I would like to thank the Residents, the dedicated Support Team and other agencies, especially the SP team, involved in helping us gain this recognition. I feel the recent Validation proves that we are well on course towards our goal of achieving an overall grade A.

One element of the QAF measures Residents understanding of what abuse is and their knowledge of how to report concerns. This element was deemed by the SP Team to be at Grade A, justifying a recent focus on educating Residents to stay safe.

2 Care has always been praised for the level of training we provide, which ensures we have a highly qualified and professional workforce. Of our 20 Support Team members, two have achieved the Registered Managers Award, four have gained the NVQ 4, nine have completed their NVQ 3 and four others have been successful with the NVQ 2. Furthermore regular training opportunities arranged through the acclaimed SITRA organisation and other appropriate training providers, continues to ensure 2 Care and its support team are equipped to respond to the ever changing needs of our client group.

2 Care look forward to continuing to offer support and placement to the vulnerable of our society.

Thank you

Mike Stupple
Managing Director